

QUASER - Quality and Safety in European Hospitals

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Funded by EU FP7. Contract 24172. Project period 2010-2013.



Aim –

- To explore relationships between organisational and cultural characteristics of hospitals and how these impact on clinical effectiveness, patient safety and patient experience in European countries

Objectives -

- To design and disseminate the Quality and Safety Guide for Hospitals – to assist hospitals to implement quality and safety programmes
- To design and disseminate the Framework for Assessing Hospital Quality – to assist purchasers of hospital services and governments to assess quality of hospital care

Key Features –

- Quality is conceptualised as a human and social accomplishment, not just technical
- Multi level, longitudinal qualitative study – focus on the interactions between the macro, meso and micro levels and their effect on quality
- Translational research – translate research into outputs with relevance, utility and value.
- Emerging results and outputs to be evaluated by large stakeholder group of hospitals and payers across Europe and beyond

