



Marc Berg

Benchmarking safety in real-time hospital work settings: challenges and promises



Marc Berg, MD, PhD, is Partner at Plexus Medical Group, a Health Care Consultancy Group, and Professor of Social Medicine in the Department of Health Policy and Management of Erasmus University Rotterdam. He studied

medicine and health sciences at the University of Maastricht. His main interests are the generation and organization of 'high quality' and 'low cost' health care practices, both at the level of the health care practices itself, and on the system level. Performance management, and the public presentation of performance measures, is important in this regard. He has been active in the introduction of national, obligatory public performance information on the quality and safety of hospital care. He is also deeply involved in measuring and benchmarking patient safety and efficacy for internal (non-public) purposes. He has published widely on medical sociology, sociology of technology, standardization, information technology and quality management.

Date: Monday 26 January 2009

Time: 17.30 followed by drinks at 18.45

Place: Room1.67, Kings College London,
Franklin-Wilkins Building, 150 Stamford Street,
London SE1 9NH

Contact details

NIHR King's Patient Safety & Service Quality Research Centre

King's College London
-2 Basement Room
(Room GL09)
Strand Bridge House
138-142 Strand
London WC2R 1HH

King's College Hospital
3 Binfield Court
111 Coldharbour Lane
London SE5 9NU

RSVP

To secure a place booking is required – please reply to kingspssq@kcl.ac.uk

**This is the third seminar
of the PSSQ Forum, to
join the forum please
register on our website:
www.kingspssq.org**

King's PSSQ Forum – all welcome